The routine business events of AZoom Car Rental is as follows:

• Customer reserves car – via the AZoom Car Rental website using a credit card

• Customer rents car at the AZoom Car Rental office

• Customer returns car at a designed car park

• Employee of AZoom Car Rental inspects the returned car – to ensure no damages

• Customer pays final bill – cost of rental and including any damages found

Buyer:

* Buyer can create an account/login
* Choose from different types of vehicles from SUVs, to Sedans, Coupes and Convertibles from the website
* Customer needs to be able to choose whether they wish to rent on a daily/month/hourly basis as well as preview the charges
* Customer can choose which branch of the office to pick up the vehicle
* User can find list of designated carparks to deposit the vehicle as well as view current outstanding rent
* Car status page showing rent start date, current charges, and car location

Business:

* Page, for car inspector with confirm final bill with itemised damage charges

New user journey through the car renting process:

* User needs a commute to a remote location, public transport inaccessible/requires private vehicle for the next month
* Searches for a car rental service on search engine/social media
* Arrives at home page from Search results/social media
* User filters through the different car types and brands he wants – Do we use a search bar, do we use a filter for car types and brands? Do we show rental by hour/day/month per car or as a search setting
* Do we have a nice homepage with animations or do we just show the cars immediately? Users may grow impatient if they can’t immediately see the vehicles/avoid overloading them
* User views the vehicle’s specifications and features
* Selects the vehicle and the rate he wishes to rent the vehicle at,
* Proceeds to select pickup and dropoff date
* Proceeds to payment where he is required to pay via credit card

TODO:

Login page

Navbar

Home page with google reviews/preview of cars available

User profile page with options for editing payment method, personal info and view past rentals/charges

Search page with filters for brand/car type and rates type

Car details page with specifications, images of the vehicle, ability to choose pick up/drop off time?

Payment page with deposit and reservation charges (clarify with teacher)